

**Name:**

Andrew Miller

Country:

Australia

Company:

Bundaberg Brewed Drinks Pty Ltd (BBD)

Job Title:

Quality Manager

What is your current role?

I am the Quality Manager for Bundaberg Brewed Drinks Pty Ltd (BBD) based in Bundaberg Queensland Australia. BBD produces brewed non-alcoholic carbonated soft drinks in a range of natural flavours and pack sizes for the global market.

Why did you join the BRCGS Professional Programme?

As part of our continual domestic and export growth we reviewed available GFSI standards and chose BRCGS to complement and support our business and customer Food Safety and Quality requirements. We are currently planning the expansion of our Australian operational infrastructure to a greenfield site within the next 3 years and need to incorporate as many design features into the new facility to align with GFSI requirements now and in the future. The BRCGS professional course was identified to validate the key expertise required for my involvement in the various planning and design activities for designing the new production site as well as to maintain and continually improve the existing sites.

What value do you personally feel the BRCGS Professional certification brings to you?

As I am a mature quality professional it is important for me to keep pace with changes in Food Safety and Quality requirements and this certification provides me with the confidence and evidence that I am capable of achieving this objective.

How has/will the recognition programme impacted your work?

It has provided me with up-to-date knowledge and tools that make it easier to describe to key stakeholders at all levels the rationale behind the processes needed that will ensure our Food Safety and Quality objectives are effectively defined, understood and implemented to protect and grow our business.

Would you have completed the component courses anyway?

I had completed similar courses some years ago, but with the recent changes in consumer and customer expectations, Food Safety and defense tools and new regulatory requirements (eg., USFDA FSMA), it was a great opportunity to update my knowledge and skills through this course. If BRCGS Professional had not arrived at this time I would be looking for suitable training alternatives anyway.

How did you get to your current role?

I was recruited into the role after having been in Quality and Manufacturing Management roles in Australian wine, spirit, food and beverage manufacturing companies over the past 20+ years.

What is your educational background?

Bachelor of Applied Science (Wine)