

**Name:**

Loveline Tikum

**Country:**

Canada

**Company:**

Chudleigh's Desserts

**Job Title:**

Head of Food Safety/Quality/ECS & Regulatory Affairs

**What is your current role?**

My current role is Head of food safety/quality/ECS and Regulatory affairs for an industrial bakery, specializing in gourmet baked goods.

**Why did you join the BRCGS Professional Programme?**

I joined BRCGS Professional Programme to once again challenge myself and grow my skills in critical thinking and process approach.

**What value do you personally feel the BRCGS Professional certification brings to you?**

BRCGS Professional certification has helped me strengthen my understanding of systems and processes, root cause analysis and increased my ability to troubleshoot day-to-day challenges and better support my organization. As someone who heads the food safety and quality system for my company, this certification was necessary to empower me to become a well-rounded leader in implementing BRCGS global standards. The structure of this certification is in such a way that it embodies every piece that is required to build a strong food safety structure.

**How has/will the recognition programme impacted your work?**

Not only has it helps sharpen my knowledge as a food safety professional, it also adds tremendous value to my company from the standpoint of knowledge and customer confidence.

**How did you get to your current role?**

My passion for implementing and maintaining BRCGS in my present company was recognized and I was interviewed and the role was offered to me.

**What is your educational background?**

I have a Master's degree in Food sciences and I am currently pursuing a PHD.

**What are your career ambitions/aims?**

I want to continue sharpening my skills and find more effective ways for preventing hazards in food industry. It is always a fine balance in the real life production of food, between cost and control and I truly believe we have a shot at further increasing controls, by raising awareness of food safety hazards and food safety culture. I want to empower people and encourage them to pursue their dreams.